



**Nonprofits:**  
**We're Here to**  
**Help YOU**



# POKING THE STATUS QUO OR, “BUT WE’VE ALWAYS DONE IT THIS WAY”

TUESDAY, FEBRUARY 20-- 12 - 1PM EST | FACILITATOR: AMY FIORE

**FUNDING PROVIDED BY**



**Department of  
Youth & Community  
Development**



**JCCGCI**

JEWISH COMMUNITY COUNCIL  
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Community-Based | Citywide Impact

The logo for NonProfit HelpDesk, featuring a dark blue background with white wavy lines at the top and the text "NonProfit HelpDesk" in a white, sans-serif font.

**NonProfit  
HelpDesk**



### Part Three: From Getting Attention to Getting Donations

Tue, Dec 19, 2023 12:00 PM EST

Free



### Planning for Your Organization's Future

Tue, Jan 9, 2024 12:00 PM EST

Free



### Coaching Skills: Bolster Performance & Engagement

Tue, Jan 16, 2024 12:00 PM EST

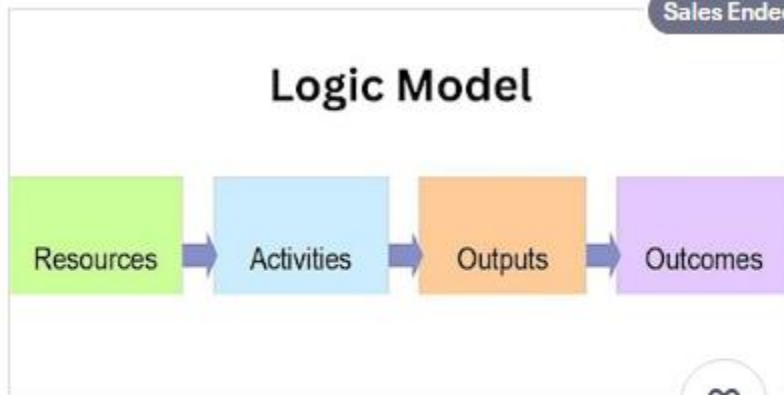
Free



### Part One: Basic Data Every Social Change Organization Should Collect

Tue, Jan 23, 2024 12:00 PM EST

Free



### Part Two: Logic Models

Tue, Feb 6, 2024 12:00 PM EST

Free



### The Power of Effective Story-Telling: Koenig Childhood Cancer Foundation

Tue, Feb 13, 2024 12:00 PM EST

Free

# STATUS QUO

*/'stæɪs kwɒ/*

Latin for "existing state."

## IN THE CHAT:

- Your organization
- The most inefficient processes in place at your org



# ABOUT ME

AMY FIORE

Mom | Wife | Theater Teacher / Director | Consultant

Arts | Education | Youth Development | Social Services

Training | Strategic Planning | Fundraising | Coaching

**WHAT DO  
YOU MEAN  
'POKE'?**





WHY ?

**WHY DO  
WE KEEP  
INEFFICIENCIES?**

# WHY DON'T WE FIX THEM?

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No one wants to be responsible

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No one thinks they are responsible

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No one thinks they can be responsible

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It's too complicated

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There's not enough time

---

There's not enough money



# MATH.

---

\$1,000

---

\$1,000

---

\$4,000

---

\$1,000

---

\$2,000

---

\$7,000

---

\$16,000

# HOW DO STAFF/VOLUNTEERS/CONSTITUENTS PROVIDE FEEDBACK TO YOU?

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In a formal, anonymous, annual process

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As an agenda point during regular meetings

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Casually, over discussion as needed

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We do not have a formal process

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We do not need this - our team is happy and knows how to express when they're not

# HOW DO YOU RECEIVE FEEDBACK?

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Are you open or defensive?

---

Are you excited or exhausted?'

---

Are you ready or reticent?



**ENSURE ALL  
VOICES ARE  
HEARD**

# HOW ELSE DO WE FIND THEM?

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Get an outside pair of eyes

---

Track time

---

Do it yourself

---

Evaluate constantly

**S**

SPECIFIC

**M**

MEASURABLE

**A**

ATTAINABLE

**R**

RELEVANT

**T**

TIME-BOUND

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PLAN THOUGHTFULLY, NOT REACTIVELY

---

EMPOWER THOSE RESPONSIBLE

---

PROVIDE RESOURCES

---

PILOT NEW INITIATIVES WITH FEEDBACK LOOPS BUILT IN

**QUESTIONS?**







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NonProfit  
HelpDesk

FALL & WINTER  
2023-2024



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Thank you for Participating in Today's Webinar

To learn more about the NonProfit HelpDesk, and to register for upcoming workshops, please visit our website at:

<https://www.jccgci.org/our-services/management-support-systems/the-nonprofit-helpdesk/>.



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