



**JCCGCI**

JEWISH COMMUNITY COUNCIL  
OF GREATER CONEY ISLAND

Community-Based | Citywide Impact

**Annual Report 2020**



ny.give.org



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# What We Do

## Jewish Community Council of Greater Coney Island (JCCGCI)

is a community-based organization with a citywide impact, providing a wide-spectrum of senior citizen, vocational, educational, crime reduction, community revitalization and related services benefiting all segments of the population. JCCGCI is also a technical assistance provider, offering capacity building services to nonprofits in all five boroughs through its Non-profit HelpDesk division ([www.nphd.org](http://www.nphd.org)). With 40 program sites throughout New York City staffed by almost 350 social service professionals, JCCGCI assists an average of upwards of 2,500 needy individuals and families each day.





# Message From Our President & Executive Director



## JCCGCI's Team of Heroes

A “hero” is defined as a person who is admired for their courage, outstanding achievements, or noble qualities and celebrated for their skill and actions. Jewish Community Council of Greater Coney Island (JCCGCI), especially during times of crisis, is an organization full of heroes, who prioritize the needs of our organization and the clients we serve over their own, often at great self-sacrifice. [Previously, thanks to the resilience of our staff, JCCGCI prevailed over the destruction and devastation of Superstorm Sandy].

For example, during the weeks leading up to Passover and Rosh Hashanah and Chanukah, those who participated in our Food Package Distributions (despite the current health crisis and the risks involved) demonstrated incredible concern for the needs of some of our most vulnerable clients.

JCCGCI staff recognized that it would be unsafe for our food distribution to proceed as it normally does with seniors crowded and lined up outside our distribution site. There would be no safe way to implement social distancing in such a scenario. Instead, JCCGCI staff made the courageous decision to do door to door deliveries to close to 1,000 seniors (almost all residing in high rise apartment buildings), utilizing JCCGCI's Senior Citizen Transportation Program minibuses and three of our wonderful JCCGCI drivers - Iris, Harold and Yaakov, with complex routes masterfully designed



by Daniella Russ (JCCGCI's Transportation Program's Administrative Coordinator) and with deliveries of heavy packages done by a valiant group of JCCGCI staff, assisted by volunteers from the American Red Cross, Met Council, and New York Cares and with assistance from the Sea Gate Police Department vehicles and Police Officers, thanks to the magnanimity of Chief Jeffrey Fortunato and the leadership of the Sea Gate Association. In addition, throughout the Pandemic, weekly delivery of food (including prepared meals, fresh produce and/or grocery products) to hundreds of seniors who became food-insecure was masterfully designed and coordinated with total disregard of self by Case Management Supervisor Zehava Birman Wallace and Daniella Russ and their dedicated teams.

We have something more to be proud of. Met Council, the source of food packages for about 30 kosher food pantries citywide and over 100 distribution sites for holiday food – shared with us after another recent food package distribution (at which Mayor de Blasio again personally participated) that they believe that JCCGCI's food package distribution was the most organized and best-run food package distribution in the entire NYC kosher food network – and that they recognize that the source of this organizational expertise is JCCGCI's Sara Chamama (who serves as Special Assistant/Resource Development Specialist in our Executive Offices).

Please join me in celebrating all our JCCGCI heroes and especially those who volunteered to work so assiduously at personal risk to participate this year in our Food Package Distributions and let us be particularly proud that we are blessed with the organizational skills of individuals like Sara Chamama! Let us also recognize and be so deeply grateful for the colossal and tenacious effort -- accomplished with impressive professional competency and expertise -- to



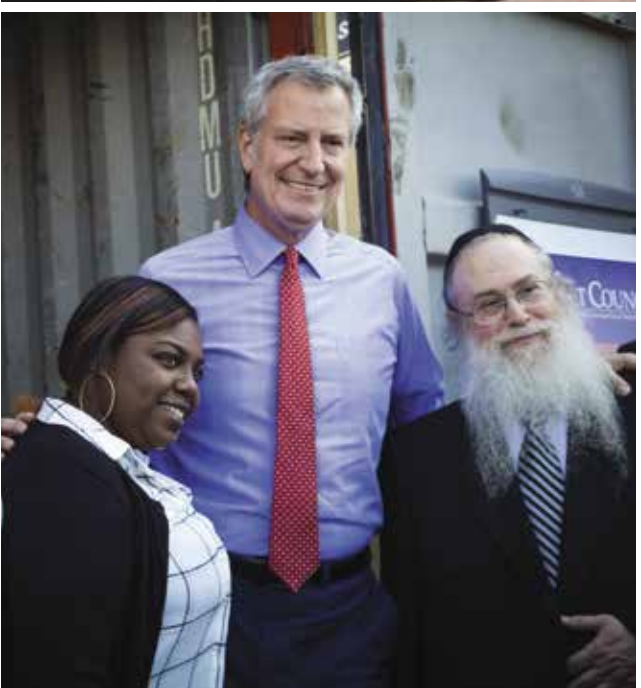




transition most of our staff and programs to remote operations while maintaining our core central office functionality and securing the support of our funding sources – led with passion and devotion by Chief of Staff Riva Heller; Human Resources Director Elinor Sandler; IT Director Kayza Kleinman; CFO AJ Pearl and Office Manager Inna Karalitskiy and their competent, caring and dedicated teams.

Less visible might be all our homecare, transportation and social work staff who maintain vital, in-person assistance to our most vulnerable clients (including close to 3,000 Holocaust survivors) at great personal risk, motivated and led by Homecare Coordinator Esther Mittelman, Transportation Program Director Avigail Adler, Contract Manager Hudi Falik, Director of Client Services Aliza Kelman, Case Management Supervisor Zehava Birman Wallace and their outstanding teams of dedicated direct service providers. Throughout our local Coney Island community, our Urban Neighborhood Services (UNS) multi-service center (<https://www.uns-inc.org>) and Operation HOOD Cure Violence program (<https://www.jccgci.org/our-services/community-support-systems/operation-h-o-o-d>) staff and volunteers continue to serve those in need with manifold human service initiatives, despite the risk involved, under the expert and inspiring leadership of Keisha Boatswain and Derick Latif Scott. Special mention should be made of the efforts of Keisha Boatswain and her UNS team to create (on top of all their other responsibilities) a COVID-19 volunteer response effort in the Coney Island community.

We thank all our other program directors who are working so diligently devising and implementing brilliant strategies to maintain services despite site closures and program restrictions, including our Senior Center Supervising Director Grace Brandi and her team of incredibly devoted Senior Center Directors (Grace Brandi herself at our Coney Island Seaside Innovative Senior Center; Marina Davydov at our Haber House Senior Center, Rosanne



DeGennaro at our Marlboro Senior Center, Rachel Lutsker at our Jay-Harama Senior Center and Sam Mikhli at our Ocean Parkway Senior Center) and their diligent, hard-working kitchen, custodial and social service staff; Rivkah Berman for our Adult Literacy programs (with sites throughout the low-income immigrant communities in all five boroughs), Leonie Gordon for our Internship Placement Services program (enabling thousands of Cash Assistance recipients to launch a career path), Rosanne DeGennaro and Chanie Moskowitz for our impactful after-school programs (enhancing the education of students and their families at multiple sites in Brooklyn and Queens), Marissa Sperling for our transformative Horizons Academy (college and career preparation program for high-risk high school students), Rabbi Yehoshua Werde for our Workforce Development Project /JobMap program (uplifting career challenged special populations citywide), Jeffrey Prince for our highly-successful Parnassa Employment Services Program, Neil Schwerd for our Crown Heights Career Hub (providing pathways for success to young adults), Yossi Ginzburg for our Crown Heights Career Assessment Program (which has facilitated financial independence for hundreds of individuals and families) and Libby Feldman and Elisheva Lock for our home-visitation programs (providing relief from isolation for hundreds of homebound elderly).

In the merit of JCCGCI’s team of heroes’ benevolence and their devotion to the welfare of our clients and the maintenance of our programs and services – may we all, together with our loved ones and the clients who depend so desperately upon our assistance – remain safe and healthy and together witness the emergence of JCCGCI as a stronger and more enduring nonprofit human services provider than ever before.

Rabbi Moshe Wiener  
***Executive Director***

Irwin Janklowicz  
***President***



P.S. Additional examples of how JCCGCI marshalled resources and responded with immense dedication and self-sacrifice during the COVID-19 pandemic:

**Addressing Food Insecurity**

- 25,003 nutritious meals were home-delivered to 1,424 individuals and families suffering from food insecurity created or exacerbated by the COVID-19 crisis. 93% of these clients are senior citizens and 47% of them are Holocaust survivors. [These numbers do NOT include and are in addition to the meals delivered as part of our ongoing Home-Delivered Meals (“Meals-on-Wheels”) program.]
- 1,909 packages of groceries (including fruits, vegetables, chicken, rice, eggs, toilet paper, cheese, and eggs) were home-delivered to 231 individuals and families suffering from food insecurity created or exacerbated by the COVID-19 crisis. 99% of these clients are senior citizens and 54% of them are Holocaust survivors. [As of 2/28/2021.]
- 11,500 packages of donated food (including fresh produce and dairy items) were home-delivered to 900 individuals suffering from food insecurity created or exacerbated by the COVID-19 crisis. 99% of these clients are senior citizens and 54% of them are Holocaust survivors.
- Before last Passover (in the early and severe period of the pandemic), 937 Passover food packages were home-delivered benefitting 1,731 frail elderly.
- During this past Chanukah, 2,400 Chanukah packages were home-delivered to Homebound elderly.

**Addressing Financial Insecurity**

- 115 emergency assistance allocations (paid directly to vendors such as landlords, utilities, grocery stores, etc.), most in the \$500 range, were granted on behalf of 115 individuals and families who lost employment and/or income as a result of the COVID-19 crisis and now experiencing difficulty covering their basic living expenses.
- 201 emergency assistance allocations (based on family size and ranging between \$400 and \$1000) were granted to 304 undocumented refugees and immigrants who have been unable to access federal or state COVID-related support.

**COVID-19 Test, Trace & Vaccine Education & Outreach**

- JCCGCI established partnerships with trusted community-based organizations in the following communities to provide education and outreach regarding COVID-19 related testing, tracing and vaccination:
  - o Zip codes: 11224, 11211, 11206 and 11249, 11207, 11208, 11221, 11233, 11216, 11239, 11691, 11213, 11219, 11235, 11237, 11223
  - o Neighborhoods: Brighton Beach/Coney Island Seagate, Williamsburg , Cyprus Hill/East New York, Cyprus Hill/East New York, Bedford-Stuyvesant, East New York/Starret City, Edgemere/Far Rockaway, Crown Heights, Borough Park, Manhattan Beach/Sheepshead Bay, Bushwick, Gravesend, Homecrest
- To date, 130,273 people were reached, 360,933 masks were distributed 3,261 posters were posted, 74,000 flyers were distributed, and 168,341 social media impressions were achieved.







Senior Homecare

Senior Citizen Homecare Program provides homecare services to functionally impaired seniors, ages 60 and over, from Brooklyn that involve the performance of household tasks and assistance with activities of daily living. These chores may include personal care, light housekeeping, laundry, shopping, escort, meal preparation and home management. The service objective is to facilitate and maximize a client’s independence by providing support to the impaired older person in performing and maintaining normal household functions aimed at establishing a clean, safe, healthful living environment and enabling them to accomplish activities of daily living which their disabilities limit them from performing independently.

Thousands of senior citizens have their lives enriched through JCCGCI’s five senior centers in south Brooklyn. Each center provides breakfast and lunch, case management, and

Healthy Aging programming, activities and events in four areas: health and nutrition; education, culture and recreation; technology. Healthy Aging programming includes exercise classes based on the Effective Fitness Model; chronic disease self-management, diabetes self-management and Tai Chi evidence-based programming.

Other Healthy Aging sessions include nutrition education, health screenings, brain/memory exercises, dementia screenings, flu and pneumonia vaccines, mental health awareness, fall prevention trainings, arts and crafts, music, gardening, chess, billiards, karaoke, Mahjong and more.



“Due to our age it is very difficult for us to do the basic things we were once able to easily do. Thanks to you we are receiving basic help we need. I can’t begin to tell you the peace this has brought to our home. It’s hard to imagine life without your wonderful services.”



**1,010,362**  
Homecare hours were provided to



**923** Functionally disabled holocaust survivors



**1,016,435**  
Home care hours of personal care, housekeeping and/or shopping assistance to



**1,005**  
Seniors in need

Senior Transportation

Senior Citizen Transportation Program serves seniors, 60 or over, from Brooklyn, who cannot afford private car service and have disabling conditions that make using public transportation difficult. The NYC Department for the Aging selected JCCGCI as the sole stand-alone Senior Citizen Transportation provider for Brooklyn. JCCGCI provides both demand responsive individual car and group van/bus transportation through subcontracts with car, ambulette, and bus service companies as well as our own fleet of 16 passenger minibuses. While all recipients are over age 60, the demographic breakdown includes 36.8 percent in their 70s, 32.4 percent in their 80s and 12.7 percent in their 90s.

“I am a sick woman with an incurable heart condition and other ailments. It is very difficult for me to go anywhere and wait on the corner for a bus... Your service has enabled me to be in contact with the outside world again, because due to my economic condition, I could not afford private taxi service.”



**90,822**  
Units of transportation services to



**5,567**  
Seniors, facilitating access to medical and non-medical appointments



**1,635**  
Holocaust survivors living in Brooklyn received



**48,644**  
Trips

Homecare

Betty and Sol are Holocaust survivors who met in Lodz, Poland in the aftermath of World War II. Each had returned to Lodz looking for family members who may have survived. The only survivor in each of their families, Betty and Sol had each lived in Jewish ghettos and were sent to concentration camps, including Auschwitz, where Sol made sweaters for the German soldiers. Sol has vivid memories from Lodz Ghetto of being forced to watch public hangings of fellow Jews on the eve of Purim and Shavuot, Jewish holidays. The couple married and had their eldest son in a camp in Germany. They came to America, land of opportunity, with only the clothes on their back. They slept on the floor of the first apartment they lived in until they could afford mattresses. When they could afford mattresses, they put them on the floor until they could afford to buy beds to put the mattresses on. Little by little, they saved their pennies and built a life together with their two sons. Sol bagged groceries for several years and eventually was able to work behind an appetizer counter preparing smoked fish platters to support his family.

Now in their mid-80s, Sol and Betty were relocated from their home of 44 years and live in a small apartment in the Midwood section of Brooklyn. Due to a technicality, they do not qualify for Medicaid. They have two sons, one of whom lives in Florida; the other unable to assist. Wheelchair bound, Betty suffers from severe heart disease, arthritis, incontinence, and thyroid disease. Extremely frail, her cognitive state is declining. She cannot care for herself at all. She is completely dependent on others for her daily needs. Valia, their home attendant, is “like our own daughter,” said Sol.

Sol suffers greatly from severely torn cartilage in his shoulder and is unable to lift anything due to the pain. Some days he feels so weak, that he just lays in bed all day. Very traumatized by his time in concentration camps and the war, Sol wants to share and teach others about the Holocaust so others would never go through the same experiences he had. He has spoken to students at Jewish schools so the world will never forget the Holocaust. Through our Homecare Program, JCC of Greater Coney Island provides home attendants to care for both Betty and Sol. These loving and caring attendants take care of their personal needs such as bathing, clothing and feeding. They shop, cook, clean and do their laundry. The JCCGCI Homecare Program has given Betty and Sol the care they need to stay in their home, rather than in the sterile environment of a nursing home.





Senior Centers

Brooklyn has a high concentration of elderly, with a particularly large number over age 85. Many came to the United States as immigrants and have a limited command of English. Brooklyn also has a significant population of the nation’s remaining Holocaust survivors. These elderly people may be limited in mobility, in their ability to care for themselves and prepare nutritious meals, and in their capacity to deal with the bureaucracies that control their financial and other benefits.

JCCGCI provides a full range of services so that seniors can remain in their homes as long as possible, continuing to live satisfying lives. Our Senior Support Systems provides the frail elderly with practical services such as homecare, transportation, friendly visiting, telephone reassurance, Senior Center and Sunday Senior Center services, home delivered meals and health insurance counseling.

Senior Centers:

Before he began attending Coney Island Seaside Innovative Senior Center at the JCCGCI about 16 months ago, Neil Hochman, a 63-year-old retired special ed teacher was suffering from depression and some debilitating health issues, and spent most of his days languishing at home with his 88-year-old mother while his physical and mental health continued to deteriorate.

But attending the senior center, where he participates in numerous activities, meets new people from different cultures and countries, and learns new skills and art forms like painting, ceramics and storytelling, has drastically improved his life and his health, and given him a reason to wake up every morning.

“I think it really changed the course of my life,” Neil said of the Coney Island Seaside Innovative Senior Center. “I wasn’t going anywhere, I wasn’t doing anything. I was just gaining weight and just getting more and more depressed. It’s given me incentive to get up every morning to come here and spend the four, five hours doing different things, meeting new people and just enjoying my life again. It got to a point between the pain, the hospitalizations and rehabilitations, I was just not living. I was just going day by day. Now I look forward to living.”

“We receive a very low amount of SNAP and SSI benefits for two people... \$200 per month in SNAP & it is just not enough for a whole month of buying food. My husband has a Stage 4 colon cancer and it is important for him to eat healthy and balanced meal and that is exactly what we get on Sundays, and we don’t have to worry how we will pay for it.”



139,529  
Total meals this year



734  
Congregate meals per day



Sunday Senior Program

**THE FOOD PANTRY**at Haber House Senior Center distributes almost 300 packages containing dry foods and produce, twice a month. There are also special holiday distributions.

Senior Centers

- HABER HOUSE SENIOR CENTER**  
(Central Coney Island)
- JAY-HARAMA SENIOR CENTER**  
(Sheepshead Bay)
- MARLBORO SENIOR CENTER**  
(Gravesend)
- OCEAN PARKWAY SENIOR CENTER**  
(Ocean Parkway/Sheepshead Bay)
- CONEY ISLAND SEASIDE INNOVATIVE SENIOR CENTER**  
(Western Coney Island)

**English As A Second Language**  
(ESL) classes are offered for 80-100 senior immigrants from any ethnicity, primarily to residents of southern Brooklyn.



12,827  
Congregate meals &



6,605  
Home delivered meals on



52  
Sundays



# Senior Support Systems

## Case Management

JCCGCI's five senior centers and its central office offer case management in many languages to seniors, including Holocaust Survivors. Services include short-term case assistance, information and referrals to our clients to help them gain access to needed services, benefits, and entitlements they would be unable to obtain without such aid. **ACCESS NYC** is used to identify entitlements for which a client may be eligible.

"This is an organization with a proven track-record of commitment toward the seniors."  
~ Mark Treyger,  
Councilman, NYC Council



## Meals on Wheels

JCCGCI's Glatt Kosher hot meals program serves seniors, 60 years or older, who are not able to prepare nutritious meals on their own, whether due to illness or handicap. Receiving these Kosher meals is critical to their well-being.



**55,312**  
Meals were delivered to



**350**  
Homebound elderly



# Senior Support Systems

## Friendly Visiting NY

Friendly Visiting NY volunteers regularly visit eligible homebound elderly. Each client is matched to a dedicated adult volunteer. The Friendly Visitor Program provides clients with meaningful social relationships, provides access to and awareness of local resources, and helps clients maintain self-sufficiency and independence.

"I don't get to talk to many people. I like to talk. She likes to listen. It was a perfect match."

 **2,391**  
Visits to

 **308**  
Homebound seniors



## Connect2

Connect2 is a home-visitation program that reaches out to the community, non-profit organizations, schools and universities to identify a dedicated and diverse group of volunteers eager to spend time with Holocaust survivors. Each volunteer is interviewed, screened, and given a brief training before beginning this important commitment. Connect2 primarily provides home visits to the survivors, but also offers seasonal food packages and social events.

 **1,469**  
Visits to

 **202**  
Homebound seniors





Club 2600

Over 262 Holocaust Survivors meet at a monthly socialization event at Club 2600 at Jay Hama Senior Center. It is a place for survivors to celebrate the life they have created after horrors of their past, remember their loved ones and be with others who can truly understand.

"Due to our age it is very difficult for us to do the basic things we were once able to easily do. Thanks to you we are receiving basic help we need. I can't begin to tell you the peace this has brought to our home. It's hard to imagine life without your wonderful services."



Health Insurance Counseling

The Health Insurance Counseling Help Center helps Medicare recipients to select the Part D plan that will work best for their individual needs. The Help Center handles phone calls and coordinates with pharmacies to identify plans that will best cover a recipient's specific medication.

"JCCGCI has a long established record of providing skilled and compassionate services for the constituents I represent"

~ Congressman Hakeem Jeffries



1,592

Hours of health insurance counseling & advocacy services to



265  
Clients



# Holocaust Survivor Support System



JCCGCI's Holocaust Survivor Support Systems has provided a wide range of services to Holocaust survivors in NYC since 1998. Our Holocaust Survivor Support Systems programs and services include:

**HEMOCARE** provides housekeeping, personal care, shopping and laundry assistance.

**TRANSPORTATION** to medical and other essential services and appointments

**WEEKEND MEAL PROGRAM** Our "Sunday Senior Center," offers congregate and home delivered meals program on Sundays when city-funded senior centers are closed & seniors may be isolated & without adequate nutrition.

HOLOCAUST SURVIVORS MEET AT A MONTHLY SOCIALIZATION EVENT AT CLUB 2600 AT JAY HARAMA SENIOR CENTER.




Total survivors assisted  
**2,870**

 **11,085**  
Congregate meals to  **139**  
Survivors and

 **7,154**  
Home delivered meals to  **290**  
Survivors

 **48,644**  
Trips provided to  **1,635**  
Holocaust survivors

 **1,010,362**  
Homecare hours were provided to

 **2,870**  
Functionally disabled holocaust survivors



These services enable Holocaust Survivors to continue living independently and with dignity; the services defer the need for institutionalization, at immensely higher cost and to the detriment of the survivor and community.

**HEMOCARE VISITATION**, known as "Connect2" provides friendly visiting for homebound survivors. [www.connect2ny.org](http://www.connect2ny.org)

**CASE MANAGEMENT** services provides comprehensive entitlement benefit counseling & advocacy, emergency assistance, and housing assistance.

Social Services for Nazi victims have been supported by a grant from Conference on Jewish Material Claims Against Germany.



**1,555**  
Visits to



**202**  
Homebound survivors





# Vocational Support Systems



## IPS Programs

### INTERNSHIP PLACEMENT SERVICES (IPS)

IPS program places participants in job-relevant internships in high-growth sectors. Internship assignments are based on participant work history, job credentials, field of study, study schedules, geographic limitations, and time and life constraints. The model is flexible, strength-based, and client-centered. It seeks to transition recipients from dependence to self-sufficiency. Participant attendance and progress is monitored. Clients receive strong employment support services at workshops, resume writing and job fairs. IPS advances clients wherever possible from unpaid and subsidized internships to paid internships at private and nonprofit organizations and/or jobs on their career path. The program is readily accessible to HRA (NYC Human Resources Administration) clients citywide with services provided at three centrally located sites in the Bronx, Brooklyn, and Manhattan. Self-sufficiency and the ability to earn a living allows people to live their lives with dignity. Vocational support systems provide training, Adult Literacy, internships, and relevant job experience that can be used in obtaining gainful employment.

JCCGCI vocational services are Citywide and include career pathways programming, job development, job readiness and job placement, to underprivileged and immigrant youth and adults through several programs that target specific demographics. By creating opportunities for disadvantaged populations to receive adult education and workforce training, a path to self-sufficiency and a dignified life becomes a real possibility.



"The JCCGCI is an outstanding organization with years of impeccable services to the Southern Brooklyn Community."

~ Theresa Scavo, Chairperson  
Brooklyn Community Board 15

## Vocational Support Systems

Tal M met us at the end of November. We assisted her with writing up a professional-looking resume and job placement. We offered Tal career direction, interview prep, and lots of guidance with her interviews. Tal interviewed for three positions at different companies and chose to accept an offer from a fixtures company in Brooklyn. Tal is currently handling the listings for their e-commerce platforms. We spoke with Tal this week to check in on how things are going. Tal sounded so happy and calm. She told me, "I love working here. It's such a calm and pleasant environment. The people here are so nice and always ready to help answer any of my questions. I always wanted to work in an Amazon Business, and now I get to do what I want and learn so much every day."



## CROWN HEIGHTS CAREER HUB

The Crown Heights Career Hub (CHCH), assists young adults from Crown Heights, Brooklyn to develop near- and long-term career plans. The program provides six weeks of occupational skills training in a full range of computer programs, as well as soft skills that will help these young people interview, communicate and be prepared for job interviews and today's workforce. The program culminates in employment placement assistance.

## WORKFORCE DEVELOPMENT PROGRAM

In 2019, we launched a new Workforce Development Program that will serve 1,000 unemployed each year, to ready low-income Jewish Ultra-Orthodox communities and other diverse populations for better employment opportunities. This program has service sites in the Borough Park, Williamsburg, Far Rockaway, Crown Heights and Gravesend communities.

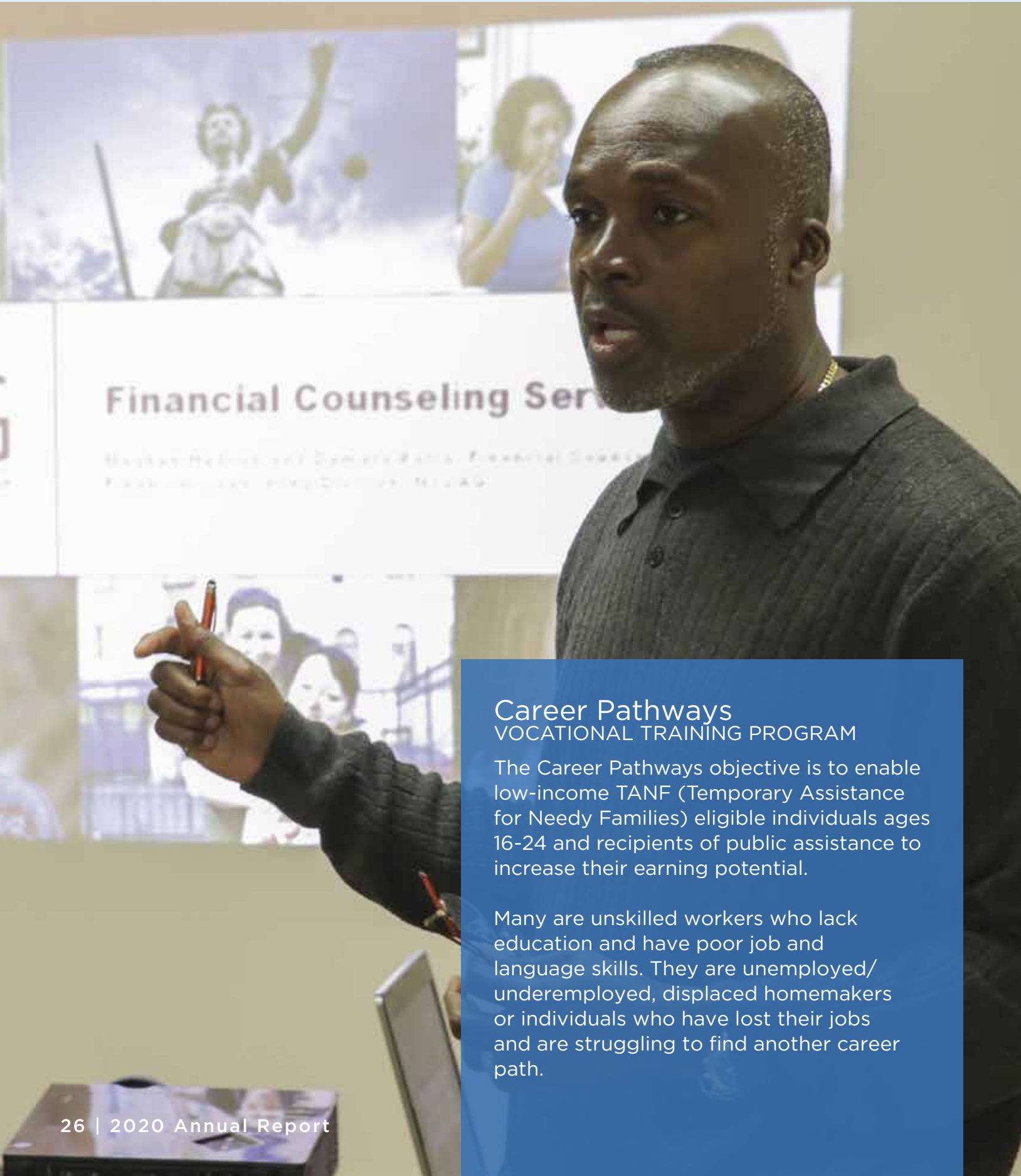


892

Clients were placed in meaningful internships aligned with their skill set, career interest and/or field of study



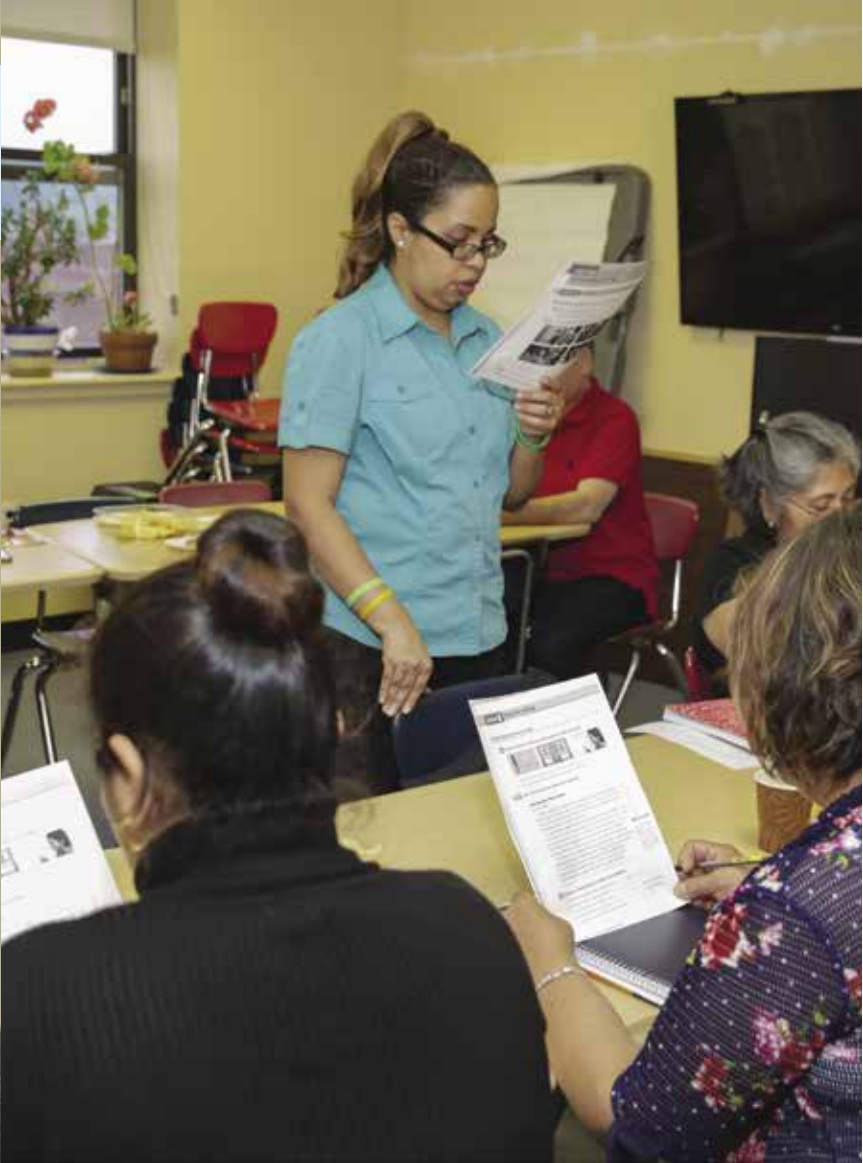




### Career Pathways VOCATIONAL TRAINING PROGRAM

The Career Pathways objective is to enable low-income TANF (Temporary Assistance for Needy Families) eligible individuals ages 16-24 and recipients of public assistance to increase their earning potential.

Many are unskilled workers who lack education and have poor job and language skills. They are unemployed/underemployed, displaced homemakers or individuals who have lost their jobs and are struggling to find another career path.



"JCCGCI has a long established record of providing skilled and compassionate services for the constituents I represent."

~ Congressman Hakeem Jeffries

### Adult Literacy

JCCGCI developed and implemented a unique and altruistic approach to delivery of Adult Literacy services. In contrast to the traditional model of providers allowing interested students to attend their classroom instruction, JCCGCI instead approaches low-income, immigrant communities which do not have adequate resources of their own and enables them to sponsor English as a Second Language (ESL) courses in their communities. Local social service organizations within the community are allowed to advertise the availability of this critical ESL instruction under their own names and offer the courses at their own sites, in their own neighborhoods.

Under this model, which NYC Department of Youth & Community Development (DYCD), in a performance monitoring report described as "remarkable," JCCGCI provided Adult Literacy services in more than twenty immigrant neighborhoods throughout Brooklyn, Bronx, Manhattan, Queens and Staten Island, including such ethnic groups as the Haitian, Pakistani, Mexican, Chinese, Korean, Russian and Hispanic communities.



**3,805**

Hours of ESL instruction were provided to



**481**

Low-income, unemployed or under-employed limited english speaking students





Parnassah Employment  
Services

PARNASSAH EMPLOYMENT  
SERVICES PROGRAM

Parnassah Employment Services Program was established to help low-income Haredi individuals obtain meaningful employment and earn a living wage. They receive help with job referral and placement, resume assistance, interview preparation and career counseling.

"I wanted to let you know that I have accepted a Front End Developer position. I also wanted to thank you again both for the grant and for the personal and professional advice. I would not have thought that I could go from barely covering rent... to a six-figure paycheck."

"He helped guide me to write my resume, gave me good and helpful advice about where I should start looking for a job and one of the most important gifts - he taught me interviewing skills... I can honestly say, that because of the skills given me, I was asked to work at 8 out of 10 places I interviewed with."



1,270

Low-income Ultra-orthodox Jews were assisted in their job search



CHCAP

CROWN HEIGHTS CAREER  
ASSESSMENT PROGRAM

The Crown Heights Career Assessment Program provides targeted, culturally-sensitive employment services guiding clients toward a career path based on their aptitude and interests. When appropriate, the program provides scholarships to subsidize the cost of accredited career training. Direct job placement assistance includes resume preparation, interviewing skills and job search guidance.



57

Training/education scholarships were awarded &



70

Individuals



631

Career counseling sessions to



494

Individuals



# Educational Support Systems

Educational Support Systems improve school performance, increase retention, decrease the dropout rate and prevent delinquency. Children from homes challenged by low socio-economic status often have circumstances in their lives that prevent them from focusing on their education. These children may arrive at school hungry or be truant due to lack of motivation and low self-esteem, resulting in impaired scholastic achievement. These children may be from immigrant families or from parents with poor job skills who do not earn a living wage and have limited English proficiency.



**Horizons Academy**  
YOUTH WORKFORCE DEVELOPMENT  
Horizons Academy Workforce Development program is a college and career preparation program that provides academic and moral support to improve graduation rates for low-income, at-risk students. The program encourages students to develop high-reaching, long-term goals that focus on college success and careers after graduation. Spring Internships and Summer job placement are tailor made to fit the participants future career goals.

The program emphasizes services to keep students in school, increase attendance to 90 percent and build skills that prepare them for college and careers. Homework tutoring, SAT preparation, counseling, leadership development, guidance counselors and support staff, as well as use of the school’s high-tech computer lab help with student preparation. Services are available in Russian as well as English.



**5,060**  
Hours of college preparation  
Were provided to



**125**  
At-risk high school  
students resulting in



**100%**  
Graduation rate and



**85%**  
Of those students attending  
college the following year



# Educational Support Systems



## Advantage After School

JCCGCI's After School program provides learning and enrichment activities for high-risk, low-income, and/or immigrant middle and high school students in three locations in Brooklyn and Queens. The program provides a safe, educational, enriching, and enjoyable atmosphere for participating students during the school year and is focused on improved school performance. With parents working long hours, these children become "latch-key," caring for themselves without adult supervision of their homework and social activities. Studies indicate these children are most at risk for negative behaviors such as experimenting with tobacco, alcohol, narcotics that hinder social and academic growth when unsupervised.

The After School Program provides a safe adult-supervised haven for youth during their after school hours. Programming is entertaining, recreational, and academically enriching. Students receive help with homework, technology skills training and personal development while also participating in sports activities, food preparation, science workshops, arts and crafts, drama, writing, field trips and community service activities.

## Horizons Academy

By the time John (name has been changed to protect the privacy of the student) attended his first Horizons Academy event in 10th grade, he had been homeless for seven years, bullied, suffered abuse, tried to commit suicide several times and spent several weeks in a hospital psychiatric ward.

John had been so traumatized during his 16 short years of life that he was terrified to speak to peers or adults and had missed so much school that he was barely passing most of his classes. The first event he attended our Horizons Academy in-school program located at Abraham Lincoln High School in Coney Island was 'Horizon Circle,' a discussion group for teens, and the topic on this particular day was healthy relationships. "I cracked like an egg. I just broke down and started crying," John said. "It was strange for me because I felt safe and I wasn't used to that. It really hit me and I started showing up more to Horizons activities after that."

John began to take advantage of many of the invaluable services provided to at-risk high school students through the Horizons Academy including studying skills, college and career counseling, SAT prep, tutoring, resume writing, internship placement, and free computer access in a state-of-the-art technology lab.

But the emotional support and guidance, lasting friendships, life lessons, coping skills and feeling that he had found a true family in Horizons Academy was what really transformed his life.





# Educational Support Systems

## 21st Century Community Learning

JCCGCI's 21st Century Community Learning Center provides learning and enrichment activities for high-risk, low-income and immigrant elementary school students. The services are provided to students in Queens. Programs are offered after school and on some weekend days, as well.

The Learning Center has received excellent results. Sixty percent of participants at the Queens site increased their mathematics grade by half a grade or more. The figures for increasing reading and language arts by half a grade or more were 45% and 66%, respectively. The Community Learning Center serves many Bucharian immigrant youth.



100

Students Benefited



"JCCGCI has a long-established record of providing competent, compassionate services to many of my constituents. I have worked with the JCCGCI for many years and know its staff and administrators to be caring, dedicated professionals who look to do everything possible to improve the lives of the clients."

~ **NYS Senator Diane Savino**



85

At-risk children participated in after school programs at PS 101





# Educational Support Systems

## Compass SONYC

COMPREHENSIVE AFTER SCHOOL SYSTEM (COMPASS) School's Out NYC (SONYC) BETH RIVKAH TEEN CLUB AND ULY AFTER SCHOOL PROGRAMS

COMPASS middle school program serves middle school youth as a pathway to success at two Brooklyn sites. Students have access to high quality after school programs designed to give youth 21st century skills. The program operates daily during the school year and becomes a day camp in the summer.

In this comfortable zone, students express themselves and build the confidence and self-esteem necessary for their high school years and future. Student tracking has shown noticeable improvement in the students' grades.



184

Students benefited from after school programming at



2

Brooklyn sites



96

Summer camp scholarships were given to needy children





Urban Neighborhoods Services

URBAN NEIGHBORHOOD SERVICES (UNS) MULTI-SERVICE CENTER

**Community Housing Preservation Strategies Initiative** The Housing Preservation Initiative (HPI) is a successful program that addresses key threats to affordable housing.

**Domestic Violence and Empowerment (DoVE) Initiative** Through intensive outreach efforts, this program provides a direct linkage to resources to treat current victims and their families and to reduce incidents of domestic violence.

**Mental Health Therapeutic Services** Counseling and therapy services are provided to community members who have been impacted by or have a heightened exposure to the risk of gun violence, which promotes social and emotional healing and teaches coping mechanisms to avoid the use of gun violence. This program also provides informal supportive counseling, public awareness and advocacy events, skill-building groups, assessment and referral to address concrete needs, and positive and safe recreational outlets.



Urban Neighborhood Services:

The following story is real. It is about a woman who, over a number of years, was a battered and abused domestic violence victim struggling to lead a life with young children in Brooklyn. She was an undocumented immigrant. She was subjected to abuse by her husband who refuse to provide support for food, utilities, clothing and shelter. She was facing eviction and had no job.

She saw an Urban Neighborhood Services (UNS) outreach notice and began to attend events helping her to deal with her frightening existence. Slowly, as she interacted with UNS staff, a trust relationship developed. She described her family situation and asked for help which resulted in the family receiving counseling from a licensed mental health practitioner at UNS, as well as case management services.

UNS set her up with an immigration attorney who was able to assist her with her immigration petitions. In addition her UNS case manager assisted her to apply for government entitlements. Rent was an ongoing issue and she was in arrears. The client was counseled by UNS staff on how to negotiate an arrangement with her landlord. She was assisted in securing a part-time job to help pay down the rent. In addition, the assistance received from the entitlements paid the outstanding rent. UNS' Domestic Violence and Empowerment ( DoVE) Initiative program (funded by NYC Council) provided needed support to this family. Additionally, UNS gave her a referral for High School Equivalency (HSE) training so that she could get a high school equivalency diploma.

She is empowered and has become an advocate for herself and her children. With UNS by her side, her journey from a broken person to her life today is a shining example of resilience and inner strength. She has blossomed into someone more confident and independent.



Coney Island is a beautiful area with miles of lovely beaches, rides, a minor league baseball stadium and boardwalk. The beach and entertainment area attract 5 million visitors a year. Twenty percent of Coney Island’s 32,000 residents are over 65 and the median income is just over \$24,000 a year. More than a third of its residents live below the poverty line. The unemployment rate in Coney Island is nearly 40%. JCCGCI’s Community Support Systems provides community stabilization programs including the Cure Violence Program, Housing Preservation Initiative, Domestic Violence Program, School Conflict Resolution Program, Urban Neighborhood Services Multi-Service Center and the South Brooklyn Shuttle Bus.



5  
Tenant meetings &



155  
Counseling sessions were provided to help tenants remain in their homes



# Community Support Systems

## Operation H.O.O.D

Operation H.O.O.D changes the mindset of communities that have been desensitized to gun violence. Its slogan is “Peace up, guns down.” Using the model of the national Cure Violence Program, Operation HOOD offers services including outreach, mediation, mentoring, and community education at its Mermaid Avenue walk-in center. It partners with faith-based leaders and community-based organizations. Uniting the community with rallies and marches helps raise awareness and promotes community norms that reject violence.

Operation H.O.O.D prevents shootings and other violence by targeting high-risk youth, identifying and mediating conflicts and providing mentors who can offer guidance on life choices, health care, education and employment opportunities. The program successfully reduced shootings and prevented injuries and fatalities in Coney Island areas with a high incidence of gun violence.



**10**  
Community events



**127**  
Mediations &



**705**  
Hours were spent canvassing in Coney Island resulting in two periods of



**180+**  
Days without a shooting



## SCHOOL-BASED CONFLICT RESOLUTION INITIATIVE

The School-Based Conflict Resolution Initiative program located at PS/IS 288 and Liberation Diploma Plus High School works with community members to identify and mediate conflicts among high-risk youth. Mentoring youth about education, job opportunities, health care and life skills assist in alleviating violence. In addition to traditional conflict mediation sessions, the program enables participants to work in an artistic ensemble that will enhance listening skills, manage points of view, and develop physical and imaginative expression through stepping, performing arts and basketball.







Community Organizations  
Active In Disasters

Coney Island is a barrier beach and generally at risk for hurricanes and other storms. High tides erode its shoreline and create a need for storm plans and neighborhood planning to increase resiliency and protect vulnerable residents.

Working closely with the New York State Governor’s Office of Storm Recovery, JCCGCI assists residents with recovery and social services as needed during and in the aftermath of disasters.

**Rising Community Center** The NY Rising Community Centers Program works to create a network of resilient facilities to provide recovery services in disaster-impacted communities. The critical services target the most vulnerable population sectors, which include but are not

limited to residents with low/moderate income; physical disabilities; and/or those with limited ability to control their environments in Brighton Beach, Coney Island, Manhattan Beach and Sea Gate.

**Community Organization Active in Disasters (COAD) and Public Service** Community organizations must work together during disaster events to provide critical services, emergency response and recovery services. COAD provides supplemental training to improve the capacity of non-profit organizations to respond in cases of natural disasters.

This program reviews the challenges faced after Superstorm Sandy; assesses and identifies the available services of community-based organizations; and coordinates available resources to assist the community in recovery.

Take Care NY 2020

JCCGCI is a designated neighborhood partner in the NYC Department of Health’s Take Care New York 2020 Project, JCCGCI engaged key community members and stakeholders to identify and plan interventions for mitigating health risks in the area served. JCCGCI maximizes resources, and improves the health infrastructure, healthcare and health outcomes for the Coney Island community. Our resulting program brings free Shape Up NYC fitness classes to Coney Island with the objective of reducing obesity. Shape Up NYC is a NYC Department of Parks and Recreation project which makes free fitness classes available every week at dozens of locations across the five boroughs.



“They have been nothing short of terrific, getting me to the hospital - back and forth. We are alone and it really means a lot. They have been a Godsend.”  
~ **Mihanel. Transportation Client**



Sea Gate Shuttle Bus

The Southern Brooklyn Community Shuttle Bus is a free service that fills a critical gap in the public transportation system by connecting residents of Coney Island to Brighton Beach and Borough Park, where they may go to work, school, medical and non-medical appointments, services and shopping. Coney Island has limited shopping and public transportation and many residents rely on the shuttle.



5,808

Units of transportation services to



690

Users facilitating their access to essential employment, education, shopping, medical & non-medical appointments & services



# Management Support Systems



**Community-based nonprofit organizations (CBOs)** are a vital part of the fabric of life in New York City communities. A good deal of assistance is needed to help these small organizations operate efficiently and maneuver strategically through the maze of complex government requirements.

**JCCGCI's NonProfit HelpDesk (NPHD)** helps CBOs build capacity that will enhance their organization, helping them fulfill their mission, and grow by providing excellent programming. The NPHD has helped more than 2500 nonprofits to improve their human, technological and financial infrastructure and ultimately expand and enhance service delivery to constituents.

Since the NPHD is part of JCCGCI, a social service agency, it delivers holistic support with understanding, relevance and innovation. Services include Financial Management, Technology Development, Board Development and Governance, Diversity and Human Resources, and Marketing and Communications. Support is also provided in Program Development, Disaster Recovery Planning, Legal Services, Advocacy and Government Relations and Regulatory Compliance.



**75**

Units of service were provided to



**74**

Nonprofit professionals citywide

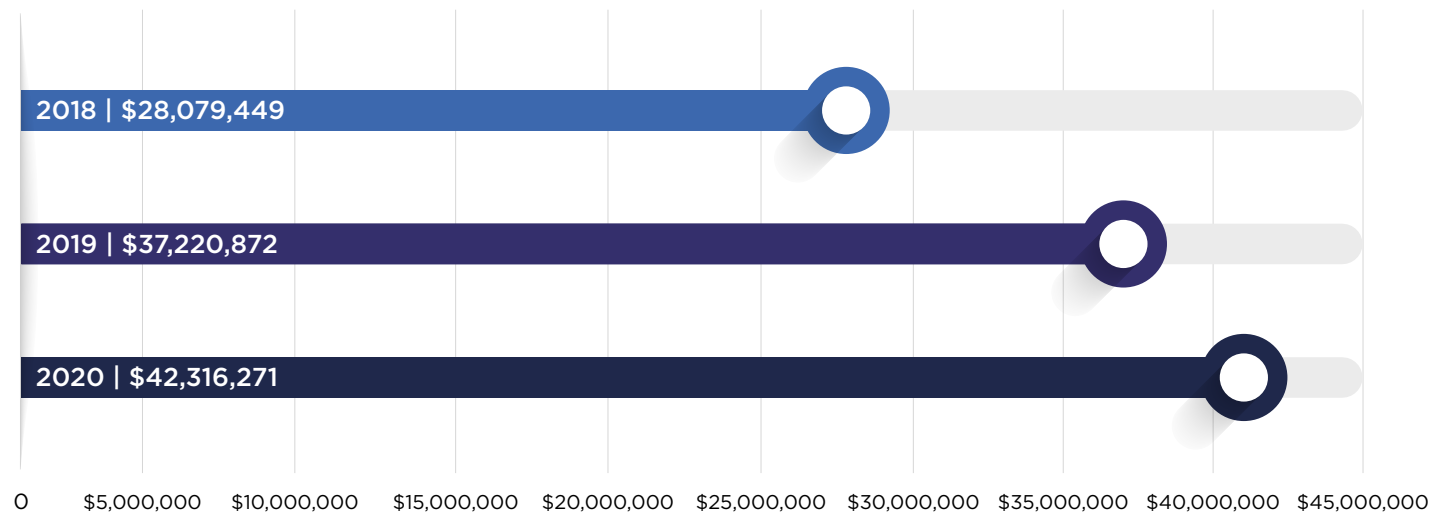
"I am happy with the final product and ... The quality is very high!"

"We [are] a steady client availing ourselves of the NHD's business acumen to the betterment of our non-profit. I've recommended the NPHD to other fellow startups and I highly recommend the NPHD to anyone needing the non-profit business acumen available from the NPHD."  
~ Nelson L. Olivo, Chairman  
Young Astronaut Council, Inc.





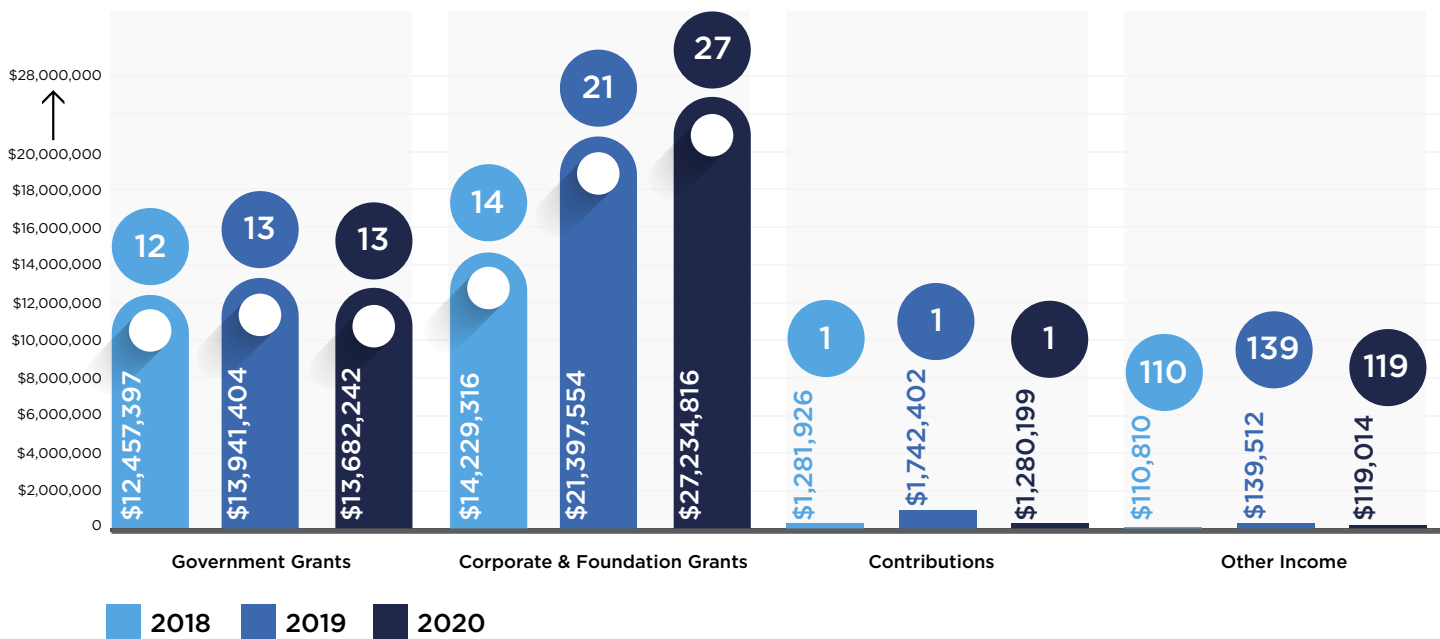
# Annual Revenue



# Expense by Program Area

	2018	2019	2020
Senior Support Systems	\$18,558,240	\$25,643,571	\$30,785,726
Educational Support Systems	\$1,673,137	\$1,859,279	\$1,909,852
Community Support Systems	\$2,188,757	\$2,573,062	\$2,647,634
Management Support Systems	\$109,380	\$155,206	\$104,475
Vocational Support Systems	\$3,227,395	\$4,368,851	\$4,182,872
Management & Fundraising	\$2,266,781	\$2,661,149	\$3,179,718
Total Expenses:	\$28,023,690	\$37,261,118	\$42,810,277

# Revenue Sources







# Thank you!

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Allianz Foundation  
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Hearst Foundation  
 Investors Foundation  
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 Leonard & Judy Lauder Fund  
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 Metropolitan Council on Jewish Poverty  
 Metzger-Price Fund, Inc  
 Moses L. Parshelsky Foundation  
 Mother Cabrini Health Foundation, Inc.  
 Nash Charity Foundation  
 Nathan & Louise Goldsmith Foundation  
 Nelco Foundation  
 New York Community Trust  
 New York Foundation  
 New York Foundation for Elder Care  
 Northfield Bank Foundation  
 NYC Council  
 NYC Complete Count Fund  
 NYC Department for the Aging  
 NYC Department of Cultural Affairs  
 NYC Department of Education  
 NYC Department of Health & Mental Hygiene  
 NYC Department of Housing,  
 Preservation & Development  
 NYC Department of Probation  
 NYC Department of Youth & Community Development  
 NYC Department of Citywide Administrative Services  
 NYC Department of Design & Construction  
 NYC Department of Small Business Services







NYC Economic Development Corporation  
 NYC Health + Hospitals Corporation  
 NYC Human Resources Administration  
 NYC Mayor's Office of Criminal Justice  
 NYS Department of Labor  
 NYS Department of State  
 NYS Department of Transportation  
 NYS Division of Criminal Justice Services  
 NYS Education Department  
 NYS Governor's Office of Storm Recovery  
 NYS Office of Children & Family Services  
 NYS Office of Temporary & Disability Assistance  
 NYS Office for the Aging  
 Pinkerton Foundation  
 Red Apple Group  
 Research Foundation of the City University of NY  
 Robin Hood Foundation  
 Rosendorf Foundation  
 Safe Horizon  
 Sephardic Foundation on Aging  
 The Chuck Goldman Family Supporting Foundation,  
 A Supporting Organization of UJA  
 - Federation of New York  
 The Empathy Fund  
 The Gretchen Beinecke Charitable Trust  
 The Harry & Jeanette Weinberg Foundation  
 The Judy & Michael Steinhardt Foundation  
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 The Starr Foundation  
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 United Way of New York City  
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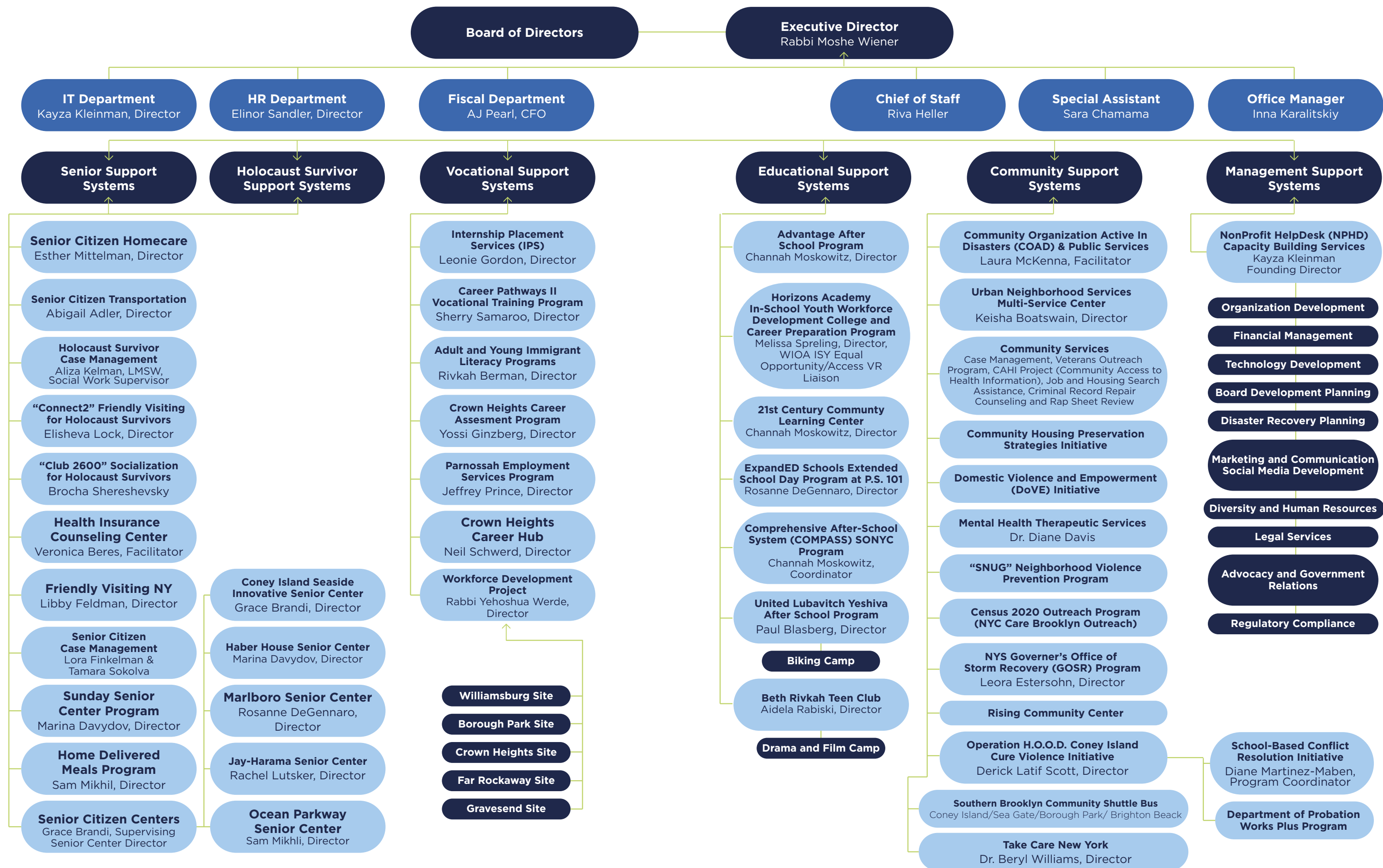
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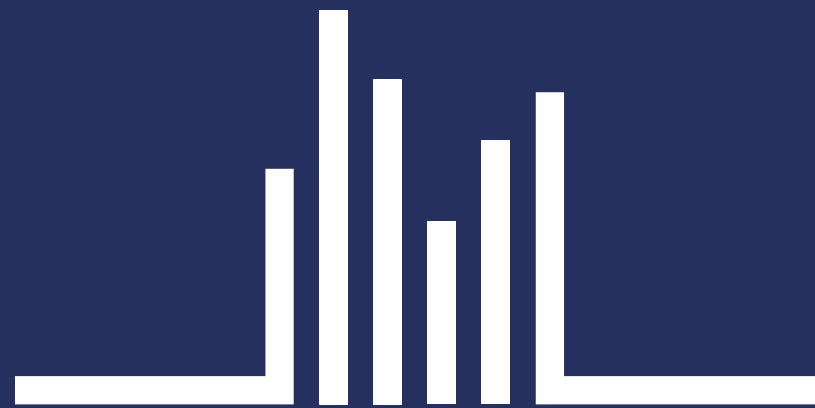












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