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What We Do

Jewish Community Council of Greater Coney Island (JCCGCI) is a community-based organization with a citywide impact, providing a wide-spectrum of senior citizen, vocational, educational, crime-reduction, community revitalization and related services benefiting all segments of the population. JCCGCI is also a technical assistance provider, offering capacity building services to nonprofits in all five boroughs through its NonProfit HelpDesk division (www.nphd.org). With 40 program sites throughout New York City staffed by almost 350 social service professionals, JCCGCI assists an average of upwards of 2,500 needy individuals and families each day.
Dear Friends:

As we reflect upon our prior program and fiscal year, our hearts are filled with gratitude for the expanded opportunities we have had to do good, to transform (or at least improve the quality of) lives of our diverse client population throughout the five boroughs of New York City and help enhance community stabilization, through our five divisions –

- Senior Support Systems (including our Holocaust Survivor Support Systems division)
- Vocational Support Systems
- Educational Support Systems
- Community Support Systems

With a budget which now exceeds $35 million and a workforce of close to 350 stationed at 35 sites throughout NYC, Jewish Community Council of Greater Coney Island (JCCGCI) is profoundly grateful to the elected officials and public and private sector funding sources and individual donors responsible for enabling us to reach so many more individuals and families in need.

At JCCGCI the past year has also been blessed, with (among other highlights) the following areas of expansion and new initiatives -

- The dramatic expansion of our Holocaust Survivor Support Systems division (along with opportunities to train other Holocaust survivor service providers from around the USA and Canada) to provide substantial social service supports to more than 2,500 Holocaust survivors throughout Brooklyn;
- Our implementation of our NYC Human Resources Administration Workforce Program to ready low-income Jewish Ultra-Orthodox communities and other diverse populations for better employment opportunities with primary service sites in the Borough Park, Williamsburg, Far Rockaway, Crown Heights and Gravesend
communities.

- The establishment of new service sites in Manhattan and the Bronx (in addition to our Brooklyn site) for our NYC Human Resources Administration Career and Related Experience (CARE) Internship Placement Services (IPS) program offering career pathways for cash assistance recipients attending college or other educational or vocational training (FY 2018 service levels: 6,281 participants);
- The expansion of our Adult Literacy program to nineteen sites in low-income immigrant communities throughout NYC (recently including the Liberian community in Staten Island);
- Initiation of our new Crown Heights CareerHub program that will provide training, internships and job placement for young adults in Crown Heights, and the establishment of a new service site in Crown Heights for this program. The creation and then (after initial success) tripling of the size of our “Cure Violence” program in Coney Island (which has already succeeded in helping enable two periods of 200+ days without a shooting);

Thank you for your support, your partnership and your collaboration.

As we celebrate our accomplishments, we are concurrently pained knowing that the desperate unmet needs of our clients (and those on our extensive waiting lists) still far exceed our available resources. We hope and pray that (with your involvement and partnership), we will merit to secure the means to more adequately respond to the appeals and pleas of those desperately dependent upon our assistance.

We look forward to working with you as we strive together to address the causes, symptoms and impact of poverty in our communities and across our city.

Rabbi Moshe Wiener
Executive Director

Irwin (Moshe) Janklowicz
President
Senior Citizen Homecare Program provides homecare services to functionally impaired seniors, ages 60 and over, from Brooklyn that involve the performance of household tasks and assistance with activities of daily living. These chores may include personal care, light housekeeping, laundry, shopping, escort, meal preparation and home management.

The service objective is to facilitate and maximize a client's independence by providing support to the impaired older person in performing and maintaining normal household functions aimed at establishing a clean, safe, healthful living environment and enabling them to accomplish activities of daily living which their disabilities limit them from performing independently.

Thousands of senior citizens have their lives enriched through JCCGCI’s five senior centers in south Brooklyn.

Each center provides breakfast and lunch, case management, and Healthy Aging programming, activities and events in four areas: health and nutrition; education, culture and recreation; technology.

Healthy Aging programming includes exercise classes based on the Effective Fitness Model; chronic disease self-management, diabetes self-management and Tai Chi evidence-based programming. Other Healthy Aging sessions include nutrition education, health screenings, brain/memory exercises, dementia screenings, flu and pneumonia vaccines, mental health awareness, fall prevention trainings, arts and crafts, music, gardening, chess, billiards, karaoke, Mahjong and more.

“Due to our age it is very difficult for us to do the basic things we were once able to easily do. Thanks to you we are receiving basic help we need. I can’t begin to tell you the peace this has brought to our home. It’s hard to imagine life without your wonderful services.”

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“I am a sick woman with an incurable heart condition and other ailments. It is very difficult for me to go anywhere and wait on the corner for a bus.... Your service has enabled me to be in contact with the outside world again, because due to my economic condition, I could not afford private taxi service.....”

Senior Citizen Transportation Program serves seniors, 60 or over, from Brooklyn, who cannot afford private car service and have disabling conditions that make using public transportation difficult. The NYC Department for the Aging selected JCCGCI as the sole stand-alone Senior Citizen Transportation provider for Brooklyn.

JCCGCI provides both demand responsive individual car and group van/bus transportation through subcontracts with car, ambulette, and bus service companies as well as our own fleet of 16 passenger minibuses. While all recipients are over age 60, the demographic breakdown includes 36.8 percent in their 70s, 32.4 percent in their 80s and 12.7 percent in their 90s.

106,952
UNITS OF TRANSPORTATION SERVICES TO
5,806
FRAIL ELDERLY, FACILITATING THEIR ACCESS TO ESSENTIAL MEDICAL AND NON-MEDICAL APPOINTMENTS AND SERVICES.

1,260
HOLOCAUST SURVIVORS LIVING IN BROOKLYN RECEIVED
23,095
TRIPS
Brooklyn has a high concentration of elderly, with a particularly large number over age 85. Many came to the United States as immigrants and have a limited command of English. Brooklyn also has a significant population of the nation’s remaining Holocaust survivors. These elderly people may be limited in mobility, in their ability to care for themselves and prepare nutritious meals, and in their capacity to deal with the bureaucracies that control their financial and other benefits.

JCCGCI provides a full range of services so that seniors can remain in their homes as long as possible, continuing to live satisfying lives. Our Senior Support Systems provides the frail elderly with practical services such as homecare, transportation, friendly visiting, telephone reassurance, Senior Center and Sunday Senior Center services, home delivered meals and health insurance counseling.

“\nWe receive a very low amount of SNAP and SSI benefits for two people...$200 per month in SNAP & it is just not enough for a whole month of buying food. My husband has a Stage 4 colon cancer and it is important for him to eat healthy and balanced meal and that is exactly what we get on Sundays, and we don’t have to worry how we will pay for it.\n
- Irina S.

<table>
<thead>
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<th>SENIOR CENTERS</th>
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<tr>
<td>HABER HOUSE SENIOR CENTER</td>
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<td>(Central Coney Island)</td>
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<td>JAY-HARAMA SENIOR CENTER</td>
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<td>(Sheepshead Bay)</td>
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<td>MARLBORO SENIOR CENTER</td>
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<td>(Ocean Parkway/Sheepshead Bay)</td>
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<td>CONEY ISLAND SEASIDE INNOVATIVE SENIOR CENTER</td>
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<tr>
<td>(Western Coney Island)</td>
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THE FOOD PANTRY

at Haber House Senior Center distributes almost 300 packages containing dry foods and produce, twice a month. There are also special holiday distributions.

ENGLISH AS A SECOND LANGUAGE

(ESL) classes are offered for 80-100 senior immigrants from any ethnicity, primarily to residents of southern Brooklyn.

EDUCATIONAL, RECREATIONAL, SOCIALIZATION & HEALTH PROMOTION SESSIONS THIS YEAR

12,241 CONGREGATE MEALS & 6,250 HOME DELIVERED MEALS ON 50 SUNDAYS TO 650 SENIORS
JCCGCI’s five senior centers and its central office offer case management in many languages to seniors, including Holocaust Survivors. Services include short-term case assistance, information and referrals to our clients to help them gain access to needed services, benefits, and entitlements they would be unable to obtain without such aid. ACCESS NYC is used to identify entitlements for which a client may be eligible.

“This is an organization with a proven track-record of commitment toward the seniors.”

- Mark Treyger, Councilman, NYC Council

18,452
SESSIO[N WERE PROVIDED TO 1,889
ELDERLY

16,801
CASE MANAGEMENT SESSIONS WERE PROVIDED TO 1,430
ELDERLY HOLOCAUST SURVIVORS
JCCGCI’s Glatt Kosher hot meals program serves seniors, 60 years or older, who are not able to prepare nutritious meals on their own, whether due to illness or handicap. Receiving these Kosher meals is critical to their well-being as home attendants rarely know how to purchase and prepare Glatt Kosher meals.

78,840 MEALS WERE DELIVERED TO HOMEBOUND ELDERLY

309
Friendly Visiting NY volunteers regularly visit eligible homebound elderly. Each client is matched to a dedicated adult volunteer. The Friendly Visitor Program provides clients with meaningful social relationships, provides access to and awareness of local resources, and helps clients maintain self-sufficiency and independence.

“I don’t get to talk to many people. I like to talk. She likes to listen. It was a perfect match”
Connect2 is a home-visitation program that reaches out to the community, non-profit organizations, schools and universities to identify a dedicated and diverse group of volunteers eager to spend time with Holocaust survivors. Each volunteer is interviewed, screened, and given a brief training before beginning this important commitment. Connect2 primarily provides home visits to the survivors, but also offers seasonal food packages and social events.

3,006 VISITS TO
236 HOMEBOUND HOLOCAUST SURVIVORS
Over 190 Holocaust Survivors meet at a monthly socialization event at Club 2600 at Jay Harama Senior Center. It is a place for survivors to celebrate the life they have created after horrors of their past, remember their loved ones and be with others who can truly understand.

“Due to our age it is very difficult for us to do the basic things we were once able to easily do. Thanks to you we are receiving basic help we need. I can’t begin to tell you the peace this has brought to our home. It’s hard to imagine life without your wonderful services.”
“My colleagues and I have found that the Jewish Community Council provides culturally sensitive services to seniors.....we work very closely with the staff... and find their professionalism and grant management skills to be exemplary. In addition to their warm and compassionate approach with clients, they are extremely responsive, attentive and receptive when it comes to interaction with our staff.

- Miriam Weiner,
  Director of Allocations, Claims Conference

The Health Insurance Counseling Help Center helps Medicare recipients to select the Part D plan that will work best for their individual needs. The Help Center handles phone calls and coordinates with pharmacies to identify plans that will best cover a recipient’s specific medication.

844 HOURS OF HEALTH INSURANCE COUNSELING & ADVOCACY SERVICES TO
142 CLIENTS
JCCGCI’s Holocaust Survivor Support Systems has provided a wide range of services to Holocaust survivors in NYC since 1998. Our Holocaust Survivor Support Systems programs and services include:

**HOME CARE**
provides housekeeping, personal care, shopping and laundry assistance.

**TRANSPORTATION**
to medical and other essential services and appointments.

- **23,095** trips provided to 1,260 Holocaust survivors

- **483,310** Homecare sessions were provided to 674 functionally disabled Holocaust survivors

**WEEKEND MEAL PROGRAM**
Our “Sunday Senior Center,” offers congregate and home delivered meals program on Sundays when city-funded senior centers are closed & seniors may be isolated & without adequate nutrition.

- **5,365** congregate meals to 113 survivors and
- **3,319** home delivered meals to 153 survivors

**HOLOCAUST SURVIVORS MEET AT A MONTHLY SOCIALIZATION EVENT AT CLUB 2600 AT JAY HARAMA SENIOR CENTER.**
HOMEBOUND VISITATION, known as "Connect2" provides friendly visiting for homebound survivors. www.connect2ny.org

These services enable Holocaust Survivors to continue living independently and with dignity; the services defer the need for institutionalization, at immensely higher cost and to the detriment of the survivor and community.

HOMEBOUND VISITATION

CASE MANAGEMENT

services provides comprehensive entitlement benefit counseling & advocacy, emergency assistance, and housing assistance.

1,690
SESSIONS

115
SURVIVORS

2,941
VISITS TO

212
HOMEBOUND SURVIVORS

CLUB 2600,
our drop-in center, provides a monthly opportunity for socialization & counseling.

11
SESSIONS BENEFITTING

115
SURVIVORS

Claims Conference
Conference on Jewish Material Claims
Against Germany

Social Services for Nazi victims have been supported by a grant from Conference on Jewish Material Claims Against Germany.
CARE IPS Program places participants in job-relevant internships in high-growth sectors. Internship assignments are based on participant work history, job credentials, field of study, study schedules, geographic limitations, and time and life constraints. The model is flexible, strengths-based, and client-centered. It seeks to transition recipients from dependence to self-sufficiency. Participant attendance and progress is monitored.

Clients receive strong employment support services at workshops, resume writing and job fairs. IPS advances clients wherever possible from unpaid and subsidized internships to paid internships at private and nonprofit organizations and/or jobs on their career path.

The program is readily accessible to HRA (NYC Human Resources Administration) clients citywide with services provided at three centrally located sites in the Bronx, Brooklyn, and Manhattan.

Self-sufficiency and the ability to earn a living allows people to live their lives with dignity. Vocational support systems provide training, Adult Literacy, internships, and relevant job experience that can be used in obtaining gainful employment.

JCCGCI vocational services are Citywide and include career pathways programming, job development, job readiness and job placement, to underprivileged and immigrant youth and adults through several programs that target specific demographics. By creating opportunities for disadvantaged populations to receive adult education and workforce training, a path to self-sufficiency and a dignified life becomes a real possibility.

"The JCCGCI is an outstanding organization with years of impeccable services to the Southern Brooklyn Community."

- Theresa Scavo, Chairperson, Brooklyn Community Board 15
Ladders for Leaders is a nationally-recognized program that offers high school and college students the opportunity to participate in paid professional summer internships with leading corporations, non-profit organizations and government agencies in New York City. Students explore their unique interests and discover new ones through pre-employment training, assistance with résumé and cover letter writing and interviewing skills. Participants learn essential workplace readiness skills and business etiquette.
The Career Pathways objective is to enable low-income TANF (Temporary Assistance for Needy Families) eligible individuals ages 16-24 and recipients of public assistance to increase their earning potential. Emphasis is given to eligible young adults, 18-24 years old. Many are unskilled workers who lack education and have poor job and language skills. They are unemployed/underemployed, displaced homemakers or individuals who have lost their jobs and are struggling to find another career path.
JCCGCI developed and implemented a unique and altruistic approach to delivery of Adult Literacy services. In contrast to the traditional model of providers allowing interested students to attend their classroom instruction, JCCGCI instead approaches low-income, immigrant communities which do not have adequate resources of their own and enables them to sponsor English as a Second Language (ESL) courses in their communities. Local social service organizations within the community are allowed to advertise the availability of this critical ESL instruction under their own names and offer the courses at their own sites, in their own neighborhoods.

Under this model, which NYC Department of Youth & Community Development (DYCD), in a performance monitoring report described as “remarkable,” JCCGCI provided Adult Literacy services in more than twenty immigrant neighborhoods throughout Brooklyn, Manhattan, Queens and Staten Island, including such ethnic groups as the Haitian, Pakistani, Mexican, Chinese, Korean, Russian and Hispanic communities.

“JCCGCI has a long established record of providing skilled and compassionate services for the constituents I represent.”

- Congressman Hakeem Jeffries

4,390 HOURS OF ESL INSTRUCTION WERE PROVIDED TO 590 LOW-INCOME, UNEMPLOYED OR UNDER-EMPLOYED LIMITED ENGLISH SPEAKING STUDENTS AT 20 SITES
Parnassah Employment Services Program was established to help low-income Haredi individuals obtain meaningful employment and earn a living wage. They receive help with job referral and placement, resume assistance, interview preparation and career counseling.

“He helped guide me to write my resume, gave me good and helpful advice about where I should start looking for a job and one of the most important gifts- he taught me interviewing skills…. I can honestly say, that because of the skills given to me, I was asked to work at 8 out of 10 places I interviewed with...”
The Crown Heights Career Assessment Program provides targeted, culturally-sensitive employment services guiding clients toward a career path based on their aptitude and interests. When appropriate, the program provides scholarships to subsidize the cost of accredited career training. Direct job placement assistance includes resume preparation, interviewing skills and job search guidance.

"I wanted to let you know that I have accepted a Front End Developer position...I also wanted to thank you again both for the grant and for the personal and professional advice. ...I would not have thought that I could go from barely covering rent ... To a six-figure paycheck."

97 TRAINING/EDUCATION SCHOLARSHIPS AWARDED & 182 JOB PLACEMENTS WERE ACHIEVED

684 CAREER COUNSELING SESSIONS TO 612 INDIVIDUALS
Educational Support Systems improve school performance, increase retention, decrease the dropout rate and prevent delinquency. Children from homes challenged by low socio-economic status often have circumstances in their lives that prevent them from focusing on their education. These children may arrive at school hungry or be truant due to lack of motivation and low self-esteem, resulting in impaired scholastic achievement. These children may be from immigrant families or from parents with poor job skills who do not earn a living wage and have limited English proficiency.
Horizons Academy Workforce Development program is a college and career preparation program that provides academic and moral support to improve graduation rates for low-income, at-risk students. The program encourages students to develop high-reaching, long-term goals that focus on college success and careers after graduation. Spring Internships and Summer job placement are tailored to fit the participants future career goals.

The program emphasizes services to keep students in school, increase attendance to 90 percent and build skills that prepare them for college and careers. Homework tutoring, SAT preparation, counseling, leadership development, guidance counselors and support staff, as well as use of the school’s high-tech computer lab help with student preparation. Services are available in Russian as well as English.
JCCGCI’s After School program provides learning and enrichment activities for high-risk, low-income, and/or immigrant middle and high school students in three locations in Brooklyn and Queens. The program provides a safe, educational, enriching, and enjoyable atmosphere for participating students during the school year and is focused on improved school performance.

With parents working long hours, these children become “latch-key”, caring for themselves without adult supervision of their homework and social activities. Studies indicate these children are most at risk for negative behaviors such as – experimenting with tobacco, alcohol, narcotics – that hinder social and academic growth when unsupervised.

The After School Program provides a safe adult-supervised haven for youth during their after school hours. Programming is entertaining, recreational, and academically enriching. Students receive help with homework, technology skills training and personal development while also participating in sports activities, food preparation, science workshops, arts and crafts, drama, writing, field trips and community service activities.
STUDENTS FROM LOW-INCOME IMMIGRANT FAMILIES BENEFITED FROM AFTER SCHOOL PROGRAMMING IN QUEENS.
JCCGCI’s 21st Century Community Learning Center provides learning and enrichment activities for high-risk, low-income and immigrant elementary school students. The services are provided to students in Queens. Programs are offered after school and on some weekend days, as well.

The Learning Center has received excellent results. Sixty percent of participants at the Queens site increased their mathematics grade by half a grade or more. The figures for increasing reading and language arts by half a grade or more were 45% and 66%, respectively.

The Community Learning Center serves many Bucharian immigrant youth.
JCCGCI’s Extended School Day Program provides academic and educational enrichment at PS 101, making it easy for the students to attend the program after their school day ends. The program helps students improve their test taking skills and complete homework while meeting English language standards. Program elements include cultural sensitivity and awareness and cultural celebrations to help students learn to understand and respect cultural differences.

“JCCGCI has a long-established record of providing competent, compassionate services to many of my constituents. I have worked with the JCCGCI for many years and know its staff and administrators to be caring, dedicated professional who look to do everything possible to improve the lives of the clients.”

- NYS Senator Diane Savino

85 AT-RISK CHILDREN PARTICIPATED IN AFTERSCHOOL PROGRAMS AT PS 101
COMPASS middle school program, serves middle school youth as a pathway to success at two Brooklyn sites. Students have access to high quality after school programs designed to give youth 21st century skills. The program operates daily during the school year and becomes a day camp in the summer.

In this comfortable zone, students express themselves and build the confidence and self-esteem necessary for their high school years and future. Student tracking has shown noticeable improvement in the students’ grades.
Summer camp scholarships were given to needy children.
Community Housing Preservation Strategies Initiative
The Housing Preservation Initiative (HPI) is a successful program that addresses key threats to affordable housing.

Domestic Violence and Empowerment (DoVE) Initiative
Through intensive outreach efforts, this program provides a direct linkage to resources to treat current victims and their families and to reduce incidents of domestic violence.

Mental Health Therapeutic Services
Counselling and therapy services are provided to community members who have been impacted by or have a heightened exposure to the risk of gun violence, which promotes social and emotional healing and teaches coping mechanisms to avoid the use of gun violence. This program also provides informal supportive counselling, public awareness and advocacy events, skill-building groups, assessment and referral to address concrete needs, and positive and safe recreational outlets.

2 LEGAL CLINICS
3 TENANT MEETINGS &
299 COUNSELING SESSIONS WERE PROVIDED TO HELP TENANTS REMAIN IN THEIR HOMES
Coney Island is a beautiful area with miles of lovely beaches, rides, a minor league baseball stadium and boardwalk. The beach and entertainment area attract 5 million visitors a year. Twenty percent of Coney Island’s 32,000 residents are over 65 and the median income is just over $24,000 a year. More than a third of its residents live below the poverty line. The unemployment rate in Coney Island is nearly 40%.

JCCGCI’s Community Support Systems provides community stabilization programs including the Cure Violence Program, Housing Preservation Initiative, Domestic Violence Program, School Conflict Resolution Program, Urban Neighborhood Services Multi-Service Center and the South Brooklyn Shuttle Bus.
HELPING OUR OWN DEVELOP

Operation HOOD changes the mindset of communities that have been desensitized to gun violence. Its slogan is “Peace up, guns down.”

Using the model of the national Cure Violence Program, Operation HOOD offers services including outreach, mediation, mentoring, and community education at its Mermaid Avenue walk-in center. It partners with faith-based leaders and community-based organizations. Uniting the community with rallies and marches helps raise awareness and promotes community norms that reject violence.

Operation HOOD prevents shootings and other violence by targeting high-risk youth, identifying and mediating conflicts, and providing mentors who can offer guidance on life choices, health care, education and employment opportunities. The program successfully reduced shootings and prevented injuries and fatalities in Coney Island areas with a high incidence of gun violence.

OPERATION HOOD

22 COMMUNITY EVENTS

36 MEDIATIONS &

1,099 HOURS WERE SPENT CANVASSING IN CONEY ISLAND RESULTING IN TWO PERIODS OF

300+ DAYS WITHOUT A SHOOTING
The School-Based Conflict Resolution Initiative program located at PS/IS 288 and Liberation Diploma Plus High School works with community members to identify and mediate conflicts among high-risk youth. Mentoring youth about education, job opportunities, health care and life skills assist in alleviating violence.

In addition to traditional conflict mediation sessions the program enables participants to work in an artistic ensemble that will enhance listening skills, manage points of view, and develop physical and imaginative expression through stepping, performing arts and basketball.
Coney Island is a barrier beach and generally at risk for hurricanes and other storms. High tides erode its shoreline and create a need for storm plans and neighborhood planning to increase resiliency and protect vulnerable residents. Working closely with the New York State Governor’s Office of Storm Recovery, JCCGCI assists residents with recovery and social services as needed during and in the aftermath of disasters.

Rising Community Center
The NY Rising Community Centers Program works to create a network of resilient facilities to provide recovery services in disaster-impacted communities. The critical services target the most vulnerable population sectors, which include but are not limited to residents with low/moderate income; physical disabilities and/or those with limited ability to control their environments in Brighton Beach, Coney Island, Manhattan Beach and Sea Gate.

Community Organization Active in Disasters (COAD) and Public Service
Community organizations must work together during disaster events to provide critical services, emergency response and recovery services. COAD provides supplemental training to improve the capacity of non-profit organizations to respond in cases of natural disasters. This program reviews the challenges faced after Superstorm Sandy; assesses and identifies the available services of community-based organizations; and coordinates available resources to assist the community in recovery.
JCCGCI is a designated neighborhood partner in the NYC Department of Health’s Take Care New York 2020 Project. JCCGCI engaged key community members and stakeholders to identify and plan interventions for mitigating health risks in the area served. JCCGCI maximizes resources, and improves the health infrastructure, healthcare and health outcomes for the Coney Island community.

Our resulting program brings free Shape Up NYC fitness classes to Coney Island with the objective of reducing obesity. Shape Up NYC is a NYC Department of Parks and Recreation project which makes free fitness classes available every week at dozens of locations across the five boroughs.

The Southern Brooklyn Community Shuttle Bus is a free service that fills a critical gap in the public transportation system by connecting residents of Coney Island to Brighton Beach and Borough Park, where they may go to work, school, medical and non-medical appointments, services and shopping.

Coney Island has limited shopping and public transportation and many residents rely on the shuttle.

“They have been nothing short of terrific, getting me to the hospital back and forth. We are alone and it really means a lot. They have been a Godsend.”

- Mihanel, Transportation Client

11,652 Units of Transportation Services to 1,133 Users facilitating their access to essential employment, education, shopping, medical & non-medical appointments & services.
Community-based nonprofit organizations (CBOs) are a vital part of the fabric of life in New York City communities. A good deal of assistance is needed to help these small organizations operate efficiently and maneuver strategically through the maze of complex government requirements.

JCCGCI’s NonProfit Help Desk (NPHD) helps CBOs build capacity that will enhance their organization, helping them fulfill their mission, and grow by providing excellent programming. The NPHD has helped more than 2500 nonprofits to improve their human, technological and financial infrastructure and ultimately expand and enhance service delivery to constituents.

Since the NPHD is part of JCCGCI, a social service agency, it delivers holistic support with understanding, relevance and innovation. Services include Financial Management, Technology Development, Board Development and Governance, Diversity and Human Resources, and Marketing and Communications. Support is also provided in Program Development, Disaster Recovery Planning, Legal Services, Advocacy and Government Relations and Regulatory Compliance.

“We are] a steady client availing ourselves of the NPHD’s business acumen to the betterment of our non profit. I’ve recommended the NPHD to other fellow startups and I highly recommend the NPHD to anyone needing the non-profit business acumen available from the NPHD.”

- Nelson L. Olivo Chairman, Young Astronaut Council, Inc

“I am happy with the final product and ….. The quality is very high!!”
ANNUAL REVENUE

- 2017: $29,777,972
- 2018: $28,079,449
REVENUE SOURCES

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<tr>
<th>Source</th>
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<td>Contributions</td>
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<td>Other Income</td>
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Graph showing revenue sources for 2017 and 2018.
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<th>EXPENSE BY PROGRAM AREA</th>
<th>2017</th>
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<td>TOTAL EXPENSES</td>
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Nathan and Louise Goldsmith Foundation
Nelco Foundation
New York Community Trust
New York Foundation
New York Foundation for Elder Care
NYC Council
NYC Department for the Aging
NYC Department of Cultural Affairs
NYC Department of Education
NYC Department of Health and Mental Hygiene
NYC Department of Housing, Preservation and Development
NYC Department of Youth & Community Development
NYC Department of Citywide Administrative Services
NYC Department of Design and Construction
NYC Department of Small Business Services
NYC Economic Development Corporation
NYC Health + Hospitals
NYC Department of Social Services/Human Resources Administration
NYC Mayor’s Office of Criminal Justice
NYS Department of Homeland Security
NYS Department of Labor
NYS Department of State
NYS Department of Transportation
NYS Division of Criminal Justice Services
NYS Education Department
NYS Governor’s Office of Storm Recovery
NYS Office of Children & Family Services
NYS Office of Temporary and Disability Assistance
NYS Office for the Aging
Pinkerton Foundation
Robin Hood Foundation
Safe Horizon
Sephardic Home for the Aged Foundation
Silverman Foundation
Solon E. Summerfield Foundation
The Devorah Fund
The Empathy Fund
The Gretchen Beinecke Charitable Trust
The Harry and Jeanette Weinberg Foundation
The Judy and Michael Steinhardt Foundation
The Lucius N. Littauer Foundation
The Starr Foundation
UJA-Federation of New York
United Way of New York City
Valeri and Charles Diker Fund
Wallerstein Foundation for Geriatric Life Improvement

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- Special Assistant: Sara Chamanc

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- Senior Citizen Transportation
  - Abigail Adler, Director
- Holocaust Survivor Case Management
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- ‘Connect 2’ Friendly Visiting for Holocaust Survivors
  - Eliezer Sacks, Director
- ‘Club 2600’ Socialization for Holocaust Survivors
  - Brocha Shereshevsky

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- Internship Placement Services (IPS)
  - Meira Nuara, Director
- Career Pathways II
  - Vocational Training Program
  - Sherry Samson, Director
- Adult and Young Immigrant Literacy Programs
  - Rivkah Berman, Director
- Crown Heights Career Assessment Program
  - Yossi Goldberg, Director
- Pamosah Employment Services Program
  - Jeffrey Prince, Director
- Crown Heights Career Hub
  - Neil Schwerd, Director
- Workforce Development Project
  - Rabbi Yehoshua Werds, Director

Educational Support Systems
- Advantage After School Program
  - Channah Moskowitz, Director
- Horizons Academy In-School Youth Workforce Development College and Career Preparation Program
  - Marissa Sperling, Director, WIOA ISY Local Upward Bound Access VR Liaison
- 21st Century Community Learning Center
  - Channah Moskowitz, Director
- ExpandED School’s Extended School Day Program at P.S. 101
  - Rosanne Deligio, Director
- Comprehensive After-School System (COMPASS) SONYC Program
  - Channah Moskowitz, Coordinator
- United Lubavitch Yeshiva
  - Paul Blasberg, Director
- Williamsburg Site
- Borough Park Site
- Crown Heights Site
- Far Rockaway Site
- Gravesend Site

Community Support Systems
- Urban Neighborhood Services Multi-Service Center
  - Keri Kaplan, Director
- Community Services
  - Case Management, Veterans Outreach Project, CEDIT Program (Community Access to Health Information), Job and Housing Search Assistance, Criminal Record Repair Counseling and Rap Sheet Review
- Community Housing Preservation Strategies Initiative
- Domestic Violence and Empowerment (DOV) Initiative
- Mental Health Therapeutic Services
- “SNUG” Neighborhood Violence Prevention Project
- NYS Governor’s Office of Storm Recovery (GOSR) Program
  - Leora Estersohn, Director
- Rising Community Center
- Community Organization Active in Disasters (COAD) & Public Services
- Operation H.O.O.D.
  - Coney Island Care Violence Initiative
  - Dr. Rick Latif Scott, Director
- School-Based Conflict Resolution Initiative
- 5 Southern Brooklyn Community Shuttle Bus
  - Coney Island/Ocean Park/Sheepshead Bay/Borough Park/Brighton Beach

Senior Support Systems:
- Holocaust Survivor Support Systems
- Senior Citizen Homecare
- Senior Citizen Transportation
- Holocaust Survivor Case Management
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- ‘Club 2600’ Socialization for Holocaust Survivors

Health Insurance Counseling Center
- Veronica Beres, Facilitator

Friendly Visiting New York
- Libby Feldman, Director

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Management Support Systems:
- Nonprofit HelpDesk (NPHD)
- Capacity Building Services
- Organizational Development
- Financial Management
- Technology Development
- Board Development/Governance
- Disaster Recovery Planning
- Marketing and Communication/Social Media Development
- Diversity and Human Resources
- Legal Services
- Advocacy and Government Relations
- Regulatory Compliance