

## Senior Support Systems

### **Homecare**

728,311 hours of personal care and housekeeping assistance to 945 functionally disabled elderly (thereby enabling them to continue living at home).

### **Transportation**

116,359 units of transportation services to 5,612 frail elderly, facilitating their access to essential medical and non-medical appointments and services.

### **Friendly Visiting**

5,014 visits to 349 homebound seniors.

### **Telephone Reassurance**

9,235 telephone calls to 923 isolated elderly.

### **Senior Citizen Centers**

Our five senior centers provided an average of 1,008 congregate meals per day (252,131 total meals), in addition to a wide-range of case assistance, educational, recreational and other healthy aging services.

### **Home Delivered Meals Program**

91,881 meals were delivered to 615 homebound elderly.

### **Sunday Senior Center**

10,710 congregate meals and 6,250 home-delivered meals were served to 650 seniors on 46 Sundays when area senior citizen centers are closed.

### **Case Assistance**

20,233 sessions of entitlement counseling, advocacy and emergency assistance services provided to 2,104 elderly.

### **Health Insurance Counseling Center**

855 hours of Health Insurance counseling and advocacy provided to 103 clients.

### **Holocaust Survivor Support Systems**

836,098 units of service were provided to 2,566 Holocaust survivors (services include Homecare, Transportation, Case Assistance, Friendly Visiting, Drop in Center, Congregate & Home-Delivered meals services).



## Vocational Support Systems

### **Career and Related Experience (CARE) Internship Placement Services (IPS)**

2,966 students who receive Public Assistance were enabled to remain in school while benefiting from employment experience - through placement in enriching internships at 114 worksites, citywide.

### **Ladders for Leaders**

130 students participated in summer internships with dynamic corporations, businesses, and organizations in NYC.

### **Adult Literacy**

3,993 hours of ESL instruction were provided to 520 low-income, unemployed or under-employed limited English speaking students at 22 sites, citywide.

### **Employment and Training Program**

55 low-income SNAP eligible individuals were provided with occupational training/retraining in real estate, computer-related and medical-related fields, followed by employment counseling and job placement services.

### **Career Services Program**

227 low income Haredi individuals were assisted in their job search by the Parnossah Employment Services Program and 645 career counseling sessions, 93 training/education scholarships were provided to 564 individuals by The Crown Heights Career Assistance Program, resulting in 195 job placements.



## Management Support Systems

### **NonProfit HelpDesk— Technical Assistance to Nonprofits**

302 hours of capacity building services were provided to nonprofit professionals from 31 nonprofits citywide, assisting them in enhancing the efficiency and accountability of their operations.



## Community Support Systems

### **Housing Preservation Initiative Program**

2 Legal Clinics, 8 Tenant Meetings, and 462 Counseling Sessions were provided in Coney Island to assist tenants to remain in their homes.

### **“Operation HOOD” Cure Violence Program**

32 Community Events, 27 Violence Interruption Mediations, and 9,701 hours were spent canvassing in Coney Island, Brooklyn, enabling a period of 200+ days without a shooting.

### **South Brooklyn Shuttle Bus**

10,145 units of transportation services provided to 1,157 south Brooklyn residents facilitating their access to employment, education, shopping, medical and non-medical essential appointments and services.



## Educational Support Systems

### **Advantage After School Program**

50 students from low-income immigrant families in the Bukharian community of Queens benefitted from after school programming.

### **Expanded Schools After School Program**

85 students participated in after school programming at P.S. 101.

### **Comprehensive Afterschool System of NYC Program**

189 students benefited from after school programming at 2 sites in Brooklyn. 186 children benefited from innovative summer camp programming.

### **Summer Camp Scholarship Program**

Summer camp scholarships were provided to 75 needy children.

### **Horizons Academy**

4,637 hours of college and career preparation services were provided to 125 high-risk students at Abraham Lincoln High School resulting in 100% graduation rate and 95% of those students attending college the following year.